

CALLING TRIPLE ZERO (000)



[Press 000, then the green call button]

To call Triple Zero, I need to press 000, then the green call button.



Emergency. Police, Fire, or Ambulance?

First the operator will ask if I need Police, Fire or Ambulance.



What suburb and state is the emergency in?

Then the operator will ask what suburb and state I am in.



Connecting Fire.

Next the Triple Zero operator will connect me to the emergency service I asked for.



Fire and Rescue. What is your emergency?

I will now be speaking to a new person. The operator from Fire and Rescue will ask me "What is your emergency?"



What is your name?

The Fire and Rescue operator will ask my name.



What is your exact address?

Then they will ask me "What is your exact address?"



What is your phone number?

Next, they will ask me "What is your phone number?"



Stay at your safe meeting place and wait for firefighters.

The operator will now send firefighters to help me. I must stay at my safe meeting place and wait for firefighters to arrive.